

CONSULTING PROFILE OF  
**OWEN J. McGOVERN**  
 EXECUTIVE CONSULTANT & PROBLEM SOLVER

**PLAN FOR EXCELLENCE, INC.**

STRATEGY DEVELOPMENT & COMMUNICATION  INITIATIVE PLANNING & EXECUTION  CONFLICT RESOLUTION & NEGOTIATION

text: (630) 632-6339 • email: [omcgovern@plan4x.com](mailto:omcgovern@plan4x.com) • site: [www.plan4x.com](http://www.plan4x.com)

HOUSTON, TX • CHICAGO, IL

**Strategy Development & Communication**

- Cross Functional Business Strategy Development
- Structured Planning & Facilitation Framework
- Functional Alignment & Communication
- Accountability & Metrics Development
- Risk Analysis & Contingency Planning

**Initiative Planning & Execution**

- Global Initiative Management
- Project Planning & Execution
- Business Case & Project Prioritization
- Cross-Project Communication
- Project Management Mentoring & Training

**Conflict Resolution & Negotiation**

- Business Direction & Focus
- Executive Conflict Resolution
- Goals & Priority Trade-off Facilitation
- Vendor Expectations & Clarity – T & C's
- Staff Expectations & Clarity
- Partnership Disputes

**PAST CORPORATE ROLES**

- 20 years – Executive Consultant
- 13 years - President/CEO Tech Services Company
- 15 years - Adjunct Faculty – DePaul's University and Kellstadt Graduate School of Management
- 33 years - Strategic Planner
- Program/Project Manager: 25+ years

**INDUSTRY ROLES**

- IASP - International Association for Strategy Professionals – Past President Chicago; President 3.5 years
- PMI - Project Management Institute – Executive Council 8 years
- PDA - Private Director's Association Member

**EDUCATION & CERTIFICATIONS**

- BS Commerce, MBA – DePaul, Keller
- Certified Strategic Planner – IBM
- Certified E-Business Planner – IBM
- CPIM Certified Production & Inventory Management Professional – APICS/ASCM
- PMP – Project Management Institute
- Safe4 SPC – Certified Scaled Agile Framework Coach

**A Cross Section of Past Clients Served by OWEN J. McGOVERN** (see back for more information)





**Weber-Stephen LLC. Global Manufacturer & Marketer of Barbecue Grills servicing 45+ countries**

**Engagements:** 5+ years; 35+ Initiatives

**Highlights:** Global Website Rollout, 46 Countries, 24 languages; Accessibility Compliance; GDPR/Privacy Compliance



**OfficeMax, Inc was the 2nd largest Ecommerce Office Supply Retailer in the US prior to the merger w OfficeDepot**

**Engagements:** 8 years; 40+ Initiatives

**Highlights:** Led a Bank Transition initiative from BoA to 5th/3rd Bank for all retail Credit Card processing nationally; implemented processes and systems to support 'Margin Optimization' efforts across Contract Customers; led the initiative to acquire and implement a Enterprise Product Information System; Managed the functional integration of OfficeMax and Office Depot Ecommerce functions



**SPS Payment Systems** (acquired by Associates First Capital, then CITI)  
**A global diversified financial services holding company**

**Engagements:** 4 years; 30+ Initiatives

**Highlights:** Implemented their Strategic Planning and Goal Mapping process; Led the implementation of a 600 site Satellite Communications Network for Credit Card processing; Drove multiple Business Process Re-engineering efforts; Developed Training Courses for Project Management, Process Re-engineering; and SDLC processes



**Martin Brower, Global Logistics and Supply Chain Management Company**

**Engagements:** 1 year; A comprehensive Strategic Planning Engagement to bolster their logistics relationship with McDonalds Corporation and overall global growth

**Highlights:** Leading a planning team to identify all components of building a new IT Department from scratch; subsequently creating the detailed plans to In-source 11 IT Functions to Create a World Class IT Team



**Moneris NA. Moneris is a supplier of end-to-end credit processing solutions in the United States and Canada**

**Engagements:** 6 years; 14 major initiatives

**Highlights:** Implemented a company-wide Strategic Planning system; Managed the merger and integration of the Centura Bank portfolio; Managed the divestiture of a major segment of the business to a 3rd party and created the capability to support the new operation on a services contract



**Uline, Inc.** a family-owned business, and is the leading distributor of shipping, industrial and packaging materials to businesses throughout North America

**Engagements:** 2-1/2 years; 10+ Initiatives

**Highlights:** Customer Master Database implementation; Customer Communication Management process & system; PMO Agile Process implementation; Order to Fulfill Process Renovation



**Commonwealth Edison, an Exelon Company**

ComEd is a unit of Chicago-based Exelon Corporation (NASDAQ: EXC), a Fortune 100 energy company with approximately 10 million electricity and natural gas customers.

**Engagements:** 3 years; 2 major initiatives

**Highlights:** Management for the implementation of a \$35mm Global Positioning project; implementation of an internet-based project management status reporting system



**Vienna Beef. 125+ year old family-owned company that introduced the 'Vienna Beef Hot Dog' at the 1893 Columbian Exposition/World's Fair in Chicago**

**Engagements:** 3 years; Multiple Initiatives

**Highlights:** Led multiple ERP related projects over 3 years to improve financial control and operational efficiency throughout the organization



**Office Depot.** The ODP Corporation is an American office supply holding company headquartered in Boca Raton, Florida.

The company has combined annual sales of approximately \$11 billion

**Engagements:** 1 year; 4 major initiatives

**Highlights:** Managed the functional integration/merger of 2 of the largest Ecommerce vendors at the time...OfficeMax and Office Depot; facilitated the Strategic Planning effort for Digital Growth Initiatives post-merger; implemented a new Consumer Loyalty Program and Email Service Provider function



**Walgreens,** one of the nation's largest drugstore chains

**Engagements:** 1 year; 1 Major Project

**Highlights:** Managed the design and implementation of one of the first comprehensive 'Buy Online/Pickup In Store' website applications for one of the largest retailers in the country. This included all online and in-store processes across 800 stores as the pilot



**Culligan is the global leader in providing cleaner, softer water through innovative, sustainable solutions and unparalleled service**

**Engagements:** 4 years; multiple initiatives

**Highlights:** Implementation of Lean Manufacturing Techniques and supporting software



**McDonald's Corporation is one of the world's top selling and most well-known fast food restaurants**

**Engagements:** Multiple short engagements over many years

**Highlights:** Developed Project Management processes; developed and delivered customize project management training classes; implemented a resources time tracking system that was integrated into their Corporate Project Costing System



**DePaul University, the largest catholic university in the nation with 130 Undergraduate degrees and 175 Graduate Degrees to select**

**Engagements:** 18 years; multiple Board, Teaching and Voluntary positions

**Highlights:** Adjunct Faculty for the Kellstadt MBA Program; Developed DePaul's 1st Comprehensive Project Management Certificate Curriculum; DePaul University's Alumni Board Executive Committee - Strategic Planning Chair; multiple other Boards & Committees

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